Republic of Sierra Leone Ministry of Health Sierra Leone Quality Essential Health Services and Systems Support Project Additional Financing (P172102)

ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN (ESCP)

Appraisal Version
April 2025

ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

- 1. The Republic of Sierra Leone (the Recipient) is implementing the Sierra Leone Quality Essential Health Services and Systems Support Project (the Project) with the involvement of the Ministry of Health (MoH) as set out in the Original Financing Agreement (the Agreement). The International Development Association (the Association) and the Global Financing Facility (GFF) have agreed to provide original financing as set out in the Financing Agreement and GFF Grant Agreement for the Project (P172102). The Association, acting as the administrator of the Pandemic Fund, has agreed to provide the original and additional financing for the Project (as set out in the Pandemic Fund Grant Agreement). This ESCP supersedes previous versions of the ESCP for the Project and shall apply both to the original Parent Project and the Additional Financing for the Project.
- 2. The Recipient shall ensure that the Project is carried out in accordance with the Environmental and Social Standards (ESSs) and this Environmental and Social Commitment Plan (ESCP), in a manner acceptable to the Association. The ESCP is a part of the Agreement. Unless otherwise defined in this ESCP, capitalized terms used in this ESCP have the meanings ascribed to them in the Agreement.
- 3. Without limitation to the foregoing, this ESCP sets out material measures and actions that the Recipient shall carry out or cause to be carried out, including, as applicable, their respective timeframes; institutional, staffing, training, monitoring and reporting arrangements; and grievance management. The ESCP also sets out the environmental and social (E&S) documents that shall be prepared or updated, consulted, disclosed and implemented under the Project, consistent with the ESSs, in form and substance acceptable to the Association. Said E&S documents may be revised from time to time with prior written agreement by the Association. As provided under the referred Agreement, the Recipient shall ensure that sufficient funds are available to cover the costs of implementing the ESCP.
- 4. As agreed by the Association and the Recipient, this ESCP will be revised from time to time, if necessary, to reflect adaptive management of Project changes or unforeseen circumstances or in response to Project performance. In such circumstances, the Association and the Recipient agree to update the ESCP to reflect these changes through an exchange of letters signed between the Association and the Recipient, represented by the Minister of Health. The Recipient shall promptly disclose the updated ESCP.
- 5. The subsection on "Indicators for Implementation Readiness" below identifies the actions and measures to be monitored to assess Project readiness to begin implementation in accordance with this ESCP. Nevertheless, all actions and measures in this ESCP shall be implemented as set out in the "Timeframe" column below irrespective of whether they are listed in the referred subsection.

MAT	ERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
IMPL	EMENTATION ARRANGEMENTS AND CAPA	CITY SUPPORT	
Α	ORGANIZATIONAL STRUCTURE The Integrated Health Projects Administration Unit (IHPAU) under the Ministry of Health (MoH) shall maintain an Environmental and Social Safeguard Unit with qualified staff and resources to support management of Environmental and Social risks and impacts of the Project and implementation of the ESMF, ESMP and SEP. This Unit shall include one environmental specialist, one social specialist, and one waste management specialist. The positions will be renewed to ensure compliance with the staffing requirements at IHPAU and in line with the Project's lifespan.	The established IHPAU has appointed an environmental, social, and waste management specialist who will be operational throughout the project's implementation. The specialists' contracts are renewable annually.	IHPAU/ MoH
В	CAPACITY BUILDING PLAN/MEASURES Prepare and implement capacity building plan for IHPAU staff, stakeholders, local government representatives involved in the project implementation, community representatives, project affected persons, and project workers on:	Prior to carrying out the relevant subproject activities and maintained throughout the Project implementation.	IHPAU/MoH

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
 Standard precautions for 		
Mpox, COVID-19 and, and		
other patients		
Subproject Environmental and		
Social screening		
Emergency preparedness and		
response		
Occupational Health and		
Safety		
 Community health and safety 		
 Monitoring and Reporting on 		
GRM/Gender-based Violence (GBV)		
 Sexual Exploitation and Abuse/Sexual Harassment 		
(SEA/SH) risk prevention and		
mitigation and child protection		
Communicable diseases/HIV-		
AIDS/STI awareness and		
prevention		
Waste management		
(healthcare waste-solid and		
sewage)		
• Labor management		
procedures for contractors		
WHO and Africa Centers for		
Disease Control and		
Prevention (CDC) guidelines on		
quarantine including case		
management		
Train Social Mobilizers and		
project implementation		
partners (IPs) on grievance		
redress and community		
engagement for project		
implementation.		
Train project IPs on SEA/SH and		
GBV.		
Train healthcare workers on		
best practices for healthcare		
waste management in		
Kailahun, Bonthe, Falaba,		
Tonkolili, Western Area Urban		
and Rural.		
Train medical waste handlers		
and operators on waste		
management procedures.		
 Training of health workers on 		
Infection, Prevention and		
Control (IPC).		
Train project workers on		
occupational health and safety,		
including emergency		
prevention, preparedness, and		
response arrangements.		

MATE	ERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
	 Conduct joint training, TTX, and response activities involving environmental (wildlife) sectors for prevention and control of priority zoonotic diseases Conduct training for animal health workers on safe disposal of animal care waste. 		
MON	ITORING AND REPORTING		
С	REGULAR REPORTING Prepare and submit to the Association regular monitoring reports on the project's environmental, social, health, and safety (ESHS) performance, including but not limited to the implementation of the ESCP, the status of preparation and implementation of E&S documents required under the ESCP, SEP, and the functioning of the GRM.	Submit Quarterly reports to the Association throughout Project Implementation, commencing after the Effective Date. Submit each report to the Association no later than 30 days after the end of each reporting period	IHPAU / MoH
D	CONTRACTORS' MONTHLY REPORTS The contractors shall provide the MoH /IHPAU with monthly monitoring reports, including a procurement report. The Association's standard procurement documents shall be used.	Submit the monthly reports to the Association upon request as annexes to the reports to be submitted under action C above.	Contractor
E	INCIDENTS AND ACCIDENTS Contractor or aggrieved person through MoH will promptly notify the Association of any incident or accident related or having an impact on the Project which has, or is likely to have, a significant adverse effect or accident on the environment, the affected communities, the public, or workers including but not limited to situations of fatalities or instances of serious bodily harm, violence, fire injuries, physical violence, Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH), constructional accident, car accidents, communicable diseases, and infections etc. Provide sufficient details regarding the incident or accident, indicating immediate measures taken or planned to be taken to address it, and include any information provided by any contractor and supervising entity, as appropriate. Subsequently, as per the Association's request, prepare a report on the incident or accident and propose some measures to prevent its recurrence.	Notify the Association within 48 hours after becoming aware of the incident or accident. Submit report on the timeframe specified by the Association. Provide review report and Corrective Action Plan to the Association no later than 10 days following the submission of the initial notice, unless a different timeframe is agreed to in writing by the Association.	Overall responsibility will be with MoH supported by IHPAU Contractor

MATE	ERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
	: ASSESSMENT AND MANAGEMENT OF EN		
1.1	ASSESSMENTS AND/OR PLANS Assess the environmental and social risks and impacts of proposed Project activities. Ensure that individuals or groups who, because of their circumstances, may be disadvantaged or vulnerable, have access to the development benefits resulting from the Project in accordance with ESSs and the ESMF and Resettlement Framework (RF) prepared and to be revised for Additional Financing. The ESMF shall also include a template for a medical waste management plan and Labor Management Procedures (LMP) which shall be part of the ESMF.	The ESMF and RF shall be updated for the AF and redisclosed within 3 months after the Effective Date. The Recipient shall implement the updated SEP throughout the Project implementation. Update the ESMF within 3 months after the effectiveness of the AF and thereafter implement the ESMF throughout Project implementation. Prepare and update as relevant, disclose, consult upon, adopt the ESMPs prior to carrying out the relevant subproject activities and thereafter implement the ESIA and the ESMP throughout Project implementation.	IHPAU/MoH
	Sub-projects will be screened for Environmental and Social risks and impacts as per the procedures outlined in the ESMF, in a manner acceptable to the Association. Based on the screening results, detailed Environmental and Social Impact assessments (ESIA) may be conducted and accompanied by the relevant ESMPs to address any risks identified during the process. All ESIA will be comprehensive to include assessment/evaluation of waste management and pollution, Labor, SEA/SH risk assessment, social diversity and gender, impacts on vulnerable and disadvantaged groups or individuals, etc., Mitigation measures will be through preparation and implementation of the site specific ESMPs. Ensuring the incorporation of ESHS provisions and specifications into bid documents. Once included, supervising firms to comply with the said specifications in their respective contracts.	Before launching the bidding procurement process for the relevant activities, and thereafter throughout such activities.	
1.2	MANAGEMENT OF CONTRACTORS	Prior to the issuance of procurement documents	IHPAU/MoH, Contractor

MATE	RIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
	technical assistance activities are		
	consistent with the ESSs.		
1.4	CONTINGENT EMERGENCY RESPONSE FINANCING Contingency Emergency Response Component (CERC) activities shall be implemented in accordance with the ESSs and the provisions of this ESCP.	Throughout the Project implementation	IHPAU/MoH
1.5	The CERC ESMF shall be prepared within 3 months before the project's effectiveness. If the CERC is activated, the CERC ESMF shall be updated before CERC activities may begin, and shall thereafter be implemented throughout the Project implementation ASSOCIATED FACILITIES		
1.6	Not relevant USE OF BORROWER'S ENVIRONMENTAL AND SOCIAL FRAMEWORK	Throughout the Project implementation	IHPAU/MoH
	The World Bank ESF has been		
1.7	considered to this project including AF. COMMON APPROACH		
1.7	Not relevant		
ESS 2:	LABOR AND WORKING CONDITIONS		
2.1	LABOR MANAGEMENT PROCEDURES LMP will be updated, redisclosed, and implemented as part of the updated ESMF, consistent with ESS2. The LMP shall set out how project workers will be managed, in accordance with the requirements of Sierra Leone national laws and ESS 2. The LMP will address how ESS2 will apply to different categories of project workers including, inter alia, direct workers, contracted workers and primary supply workers. Implement adequate occupational health and safety, setting out grievance arrangements for project workers and requirements for third parties to manage their workers. The LMP will be referenced in the ESHS specifications of the procurement documents with requirements for contractors to update into the contractor ESMP during implementation and to comply with its requirements.	An LMP was prepared and disclosed as part of the ESMF of the parent project. It will be updated and redisclosed as part of the updated ESMF 3 months after project effectiveness, and it shall be adopted and implemented throughout Project implementation The LMP requirements shall be incorporated into the procurement documents before the procurement process for the relevant project activities is launched. These requirements shall be reflected in the Contractor ESMP before the relevant Project activities are carried out and shall thereafter be complied with throughout such activities.	IHPAU/MoH/ Contractor

MATE	ERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
	The LMP shall include all project		
	workers, including new health workers,		
	engaged in community-based activities		
	under component 1.		
2.2	OCCUPATIONAL HEALTH AND SAFETY	Prior to initiating	MoH/IHPAU
	MANAGEMENT PLAN	construction/refurbishment	
	IHPAU shall prepare, adopt, and	activities and implemented	
	implement occupational, health and	throughout the time frame for	
	safety (OHS) measures specified in the	the implementation	
	ESMF of the updated document.		
	Contractors working on the Project shall	ICWMP and ESMP, including	
	abide by the approved occupational,	OHS measures, are to be	
	health and safety (OHS) plan/measures.	prepared, adopted and	
	The OHS plan shall include guidelines	disclosed before the relevant	
	provided by WHO country and technical	sub project activities are	
	guidance for the prevention of the	carried out, and implemented	
	transmission of the COVID-19 infection,	in the sub project levels.	
	Mpox, and other infectious diseases.		
	The contractors shall conduct their		
	activities in observance of MoH		
	directives and policy on COVID-19 and		
	Mpox		
	The range of OHS issues specific to this		
	project relates to the following		
	subproject activities below:		
	a. Prepare Medical Waste		
	Management in the Sub-		
	project sites (14 Healthcare		
	Facilities) in Western Area		
	Rural, Kailahun, Bonthe,		
	Falaba, and Tonkolili districts,		
	five district labs and the		
	national public health		
	reference lab		
	b. Prepare, adopt, and		
	implement occupational, health, and safety (OHS)		
	measures including emergency		
	preparedness and response		
	measures specified in the		
	ESMP.		
	c. Prepare, adopt, and		
	implement an MPox		
	Preparedness and Prevention		
	Plan (as part of the ESMP). This		
	Plan shall follow WHO		
	guidelines on MPox		
	preparedness and prevention		
	shall comply with WB's and the		
	country's policy and directive		
	on MPox prevention and		
	include MPox protocols for		
	construction workers and the		
	community at large.		
	d. Prepare, adopt and implement		
	an Infection Control and Waste		
<u> </u>		1	1

	Management Plan (ICWMP) for the Project. GRIEVANCE MECHANISM FOR PROJECT WORKERS Establish, maintain, and operate a grievance mechanism for Project workers, as described in the LMP and consistent with ESS2. The Grievance mechanism for project workers is in place and functional. In addition to this	A grievance mechanism for project workers is in place. It will be updated within 3 months of effectiveness.	IHPAU/MoH/ Contractor
	WORKERS Establish, maintain, and operate a grievance mechanism for Project workers, as described in the LMP and consistent with ESS2. The Grievance mechanism for project workers is in place and functional. In addition to this	project workers is in place. It will be updated within 3	
	the existing LMP will be updated on expanding reporting mechanism through digital platform.		
ESS 3: F	RESOURCE EFFICIENCY AND POLLUTION F		
3.1	(a) The Integrated Healthcare waste management plan (IHCWMP) has been prepared for the parent QEHSSSP Project but will be reviewed to incorporate Laboratory and Animal Healthcare waste management. (b) Medical Waste Management in the Sub-project sites (14 Healthcare Facilities, 5 District Lab and the central public health reference lab, Laka) in Western Area Rural, Kailahun, Bonthe, Falaba, and Tonkolili districts, the following actions shall be taken: • Screen and quantify medical waste in the subproject sites (14 Hubs, 5 District Labs and the Central Public Reference lab in Laka) in accordance with the Environmental and Social Management Framework (ESMF) prepared for the project. Subsequently, prepare, disclose, adopt, and implement an Integrated Infection Control and Waste Management Plan (ICWMP) and ESMPs for the rehabilitation of the subproject sites (14 Hubs). • Rehabilitate medical waste treatment buildings to accommodate an incinerator. • Procure Incinerators for the 14 Hubs to treat medical waste safely. • Train healthcare staff, including Incinerator operators, on best	Update and implement the Integrated Healthcare Waste Management Plan (IHCWMP) the IHCWMP throughout the Project implementation 15 days after the effective date. (a) and (b) shall be financed by the project before launching the bidding procurement process for the relevant activities and thereafter throughout the execution	IHPAU/MoH

MATE	RIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
3.2	practices in medical waste management. National, District, and Facility monitoring of healthcare waste management practices across the 14 Hubs. Support and monitor the construction of waste zone area and installation of incinerators across the fourteen (14) Hubs. RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT Resource efficiency, pollution prevention and management measures will be covered under the updated ESMF. Specific measures shall be included in the ESMPs, and contractor ESMPs will be prepared before commencement of relevant activities as	ESMPs to be prepared prior to the commencement of relevant activities and implemented throughout project implementation	MoH/IHPAU
	described under 1.1.		
ESC A	COMMUNITY HEALTH AND SAFETY		
4.1	TRAFFIC AND ROAD SAFETY	Prior to carrying out the	MoH/IHPAU
	Implement traffic and road safety measures in the Project. Update the ESMF consistent with ESS4 and ESS2. Project contractors shall be required to implement measures and actions in the updated ESMF/ESMPs/technical specifications. Contractor ESMP will assess and manage traffic and road safety risks as needed.	relevant subproject activities and maintained throughout the Project implementation	
4.2	The Project ESMF and ESMP shall guide the contractors in developing and implementing adequate measures and actions to assess and manage specific risks and impacts to the community and beneficiaries arising from project activities. These will include, inter alia, measures to minimize the potential for community exposure to the COVID-19 disease, Mpox, other infectious diseases; accidents and pollution; ill-behavior of project workers, risks of labor influx, response to emergency situations in case of laboratory accidents/ emergencies, e.g., a fire response or natural phenomena event; prevent and respond to sexual exploitation and abuse, and sexual harassment; and protection of individuals or groups who, because of their particular circumstances, may be	Prior to the carrying out of the relevant subproject activities and maintained throughout the Project implementation	IHPAU/MoH/Contractor

MATE	RIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
4.3	disadvantaged or vulnerable, Contractors' measures and work methods shall be validated by IHPAU and approved by the MoH. SEA AND SH RISKS The Project will ensure the avoidance of any form of SEA/SH by relying on the Sexual Offences Act, 2012 (as amended in 2019), and the WHO Code of Ethics and Professional Conduct, for all workers in health facilities., GBV action plan as well as the provision of gender- sensitive infrastructure such as segregated toilets and adequate lighting in the quarantine and isolation centers and the Family support units that enforce the law.	Finalize the GBV Action Plan for the Association's approval within 3 months after the Effective Date of Additional Financing. After Effective date, the GBV Action Plan shall be part of Project ESMPs and implemented throughout the Project implementation. Monitoring of contractor compliance with GBV Action Plan quarterly throughout	IHPAU/MoH/Contractor
	The Gender-Based Violence Action Plan (GBV Action Plan) will be updated and implemented to assess and manage the risks of gender-based violence (GBV) and sexual exploitation and abuse (SEA) and incorporate the requirement of the updated risk rating. MoH shall incorporate the updated GBV Action Plan requirements into the ESHS specifications of the procurement documents and contracts with contractors and supervising firms as part of contractor ESMP. The contractor shall implement GBV-related measures, and the accountability framework spelled out in the C-ESMP.	Project implementation	
4.4	SECURITY MANAGEMENT Assess and implement measures to manage the project security risks, including the risks of engaging security personnel to safeguard project workers, sites, assets, and activities as set out in the ESMPs and C-ESMPs.	Throughout Project implementation	MoH/IHPAU
4.5	DAM SAFETY (FOR ANNEX A ESS4) Not relevant		
ECC E	LAND ACQUISITION, RESTRICTIONS ON L	AND USE AND INVOLUNTARY RES	SETTI EMENIT
E32 2:	LAND ACQUISITION, RESTRICTIONS ON L	AND USE AND INVOLUNTARY RES	DE I I LEIVIEIN I

MATE	ERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
5.1	RESETTLEMENT FRAMEWORK	Prior to commencement of	MoH/IHPAU
	Resettlement Framework (RF) prepared	activities and throughout	
	and to be revised for the Additional	project implementation.	
	Financing. Since there is not any		
	Resettlement in the parent project.	VLD will be prepared prior to	
		the AF activities.	
	The project anticipated the VLD for		
	establishing the Animal Quarantine		
	centres in the AF. Therefore, project will		
	adopt the VLD during implementation		
	of AF activities.		
	Prepare, adopt, and implement		
	resettlement plans (RAPs) in accordance		
	with ESS 5 and consistent with the		
	requirements of the updated RPF for		
	the Project, and thereafter adopt and		
	implement the respective RAPs before		
	carrying out the relevant activities, in a		
ECC 6	manner acceptable to the Association.	CAINARI E MANIAGEMENT OF LIVI	NG NATUDAL DESCUIDCES
6.1	BIODIVERSITY CONSERVATION AND SUST BIODIVERSITY RISKS AND IMPACTS	Prior to commencing AF	IHPAU/MoH
0.1	No physical activity shall occur within	subproject activities, and	ITIFAO/WOT
	250m of wetlands, forests, or other	measures to be implemented	
	sensitive ecosystems. Work shall not be	throughout the Project	
	carried out within 250m of sensitive	implementation.	
	ecosystems or habitats, such as	implementation.	
	protected areas, forests, wetlands, and		
	especially those with IUCN-listed		
	species.		
	The Project and AF shall screen		
	subproject activities using the screening		
	tool developed under the ESMF to		
	determine potential biodiversity risks		
	and impacts and identify commensurate		
	mitigation measures. All biodiversity-		
	related risks and impacts shall be		
	comprehensively assessed and		
	mitigated as part of the ESMPs. As		
	needed, other relevant aspects of this		
	standard shall be considered under		
	action 1.1 above.		
	: INDIGENOUS PEOPLES/SUB-SAHARAN AF	FRICAN HISTORICALLY UNDERSER	VED TRADITIONAL LOCAL
	MUNITIES INDIGENOUS DEODIES [EDAMEWORK]		
7.1	INDIGENOUS PEOPLES [FRAMEWORK]		
	[PLAN] or [PLANS]		
	Not relevant		
	: CULTURAL HERITAGE	Dui- u	NA-11/11/DA11
8.1	CULTURAL HERITAGE RISKS AND	Prior to commencing	MoH/IHPAU
	IMPACTS The Desirant shall assess substitutions	subproject activities, measures	
	The Project shall screen subprojects	to be implemented throughout	
	using the Screening Tool in the ESMF	the Project implementation.	
	(chance find procedures) to identify and		
	assess any cultural heritage risks to be		
	addressed in the ESMPs and C-ESMPs		

MATE	RIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
	prior to the commencement of sub-		
	project activities.		
8.2	CHANCE FINDS	Throughout the Project	MoH/IHPAU
	Sub-Projects and Activities with adverse	implementation.	
	impacts shall be avoided, and any		
	chance finds shall be addressed in		
	accordance with the chance find		
	procedure to be spelled out in ESMF and		
	site-specific ESMPs, consistent with		
	ESS8.		
	FINANCIAL INTERMEDIARIES		
9.1	ENVIRONMENTAL AND SOCIAL		
	MANAGEMENT SYSTEM (ESMS)		
	Netpologost		
F66.44	Not relevant	ADMANTION DISCUSSION OF THE	
	D: STAKEHOLDER ENGAGEMENT AND INFO		U1DA11/A4-11
10.1	STAKEHOLDER ENGAGEMENT PLAN	The SEP shall be updated for AF	IHPAU/MoH
	Update, disclose and adopt an SEP	appraisal and will be	
	consistent with ESS10 and acceptable to	implemented throughout the	
	the Association. The updated version of the SEP will include a risk	Project implementation.	
	•		
	engagement strategy, to be finalized under the Project and the AF in line with		
	WHO guidance on "Risk communication		
	and community engagement (RCCE)		
	readiness and response to the Mpox.		
	readiness and response to the Mpox.		
10.2	PROJECT GRIEVANCE MECHANISM	The project GRM is currently	IHPAU/MoH
	The project shall maintain the existing	under implementation to be	,
	GRM process currently implemented as	enhanced through a digital	
	detailed in 2.3. The project GRM will be	platform shall be established 2	
	enhanced by establishing a digital GRM	months after effectiveness.	
	platform, publicizing and maintaining to		
	receive and facilitate resolution of		
	concerns and grievances in relation to		
	the Project in a manner acceptable to		
	the Association.		
	The project GRM has been used and will		
	be implemented alongside a digital		
	GRM platform that will be put in place		
	to uptake grievances, concerns, and		
	requests from aggrieved or affected		
	community members.		
	 Complaints reported to the 		
	GRCs are manually recorded on		
	a paper-based form,		
	completed and signed by the		
1	complainant. The form is then		
	transmitted to the social		
	specialist, who screens the		
	incident to determine the level		
	of investigation needed. The		
	response is then formulated.		

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
Documents showing grievance formation are filled out for further reference. • Grievances are addressed at different levels. Concerns that can be resolved locally are sent to the local GRCs, and those that can be addressed at the district or national level are sent to the District Emergency Operation Centres and to the MoH leadership • IHPAU tracks and evaluates the process, then gives feedback to the complaints. • MoH does resolution of compliance • Summary reports are collected monthly from GRCs during the monthly GRM visits to subprojects		

INDICATORS FOR IMPLEMENTATION READINESS

The following actions are indicators for implementation readiness:

- i) Maintain established E&S risk management unit in the Project Implementation Unit (PIU),
- ii) Maintain recruited environmental specialist, social specialist, waste management specialist within the PIU,
- iii) Update and implement the Environmental and social commitment plan
- iv) Update and implement an Environmental and Social Management Framework (ESMF) for the Project, consistent with the relevant ESSs, prior to appraisal.
- v) Update and implement the Labor Management Procedures (LMP) for the Project, consistent with ESS2 and prior to appraisal.
- vi) Update and implement a Resettlement Policy Framework (RPF) for the Project, consistent with ESS5
- vii) Update and implement a Stakeholder Engagement Plan (SEP) for the Project, consistent with ESS10.
- viii) Update and implement an Environmental and Social Impact Assessment (ESIA), and corresponding Environmental and Social Management Plan (ESMP) before the commencement of civil works
- ix) Update and implement a Resettlement Action Plan for Project affected facilities /persons prior to the commencement of civil works